

# 2019 Community Benefit Report



## 2019 Community Benefit Report

Each year, through the Community Benefit Report, Lee Health shares insights into the many ways we care for our community. As our community's major health care destination, we provide leading-edge services and programs, we invest in modern facilities and life-saving technology and collaborate with our local community partners to help improve the overall health of Southwest Florida residents.

We know that improving one's health and wellness takes more than just providing access to doctors and health care providers. There are social determinants of health, like having safe shelter, reliable transportation, healthy food and safe neighborhoods that impact overall well-being. Lee Health is proud to invest in community partnerships so that together we can more effectively impact these social barriers to health.

For more than 100 years, Lee Health has been evolving to meet the health care needs of our community. With an ever-changing health care landscape, our evolution continues.

Even as we continue to invest in our facilities, we are also focusing on ways we can help our patients outside of the hospitals and physician offices. Telehealth technology helps us meet our patients where they are, 24 hours a day, seven days a week. We also partner with our patients to encourage and inspire them to take control of their health through nutrition, physical activity, proactively managing chronic diseases, prioritizing stress management and sleep, and keeping safety top of mind.

Lee Health is proud of our history of caring and our team's devotion to our mission, vision and values. We look forward to continuing our tradition of competently and compassionately serving our community every day and night.



**David F. Collins**  
Chairman, Board of Directors  
Lee Memorial Health System



**Larry Antonucci, M.D., MBA**  
President & CEO  
Lee Health

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# Our Mission:

To be a trusted partner, empowering healthier lives through care and compassion

# Our Vision:

To inspire hope and be a national leader for the advancement of health and healing



## 2019 Community Benefit Report

	TOTAL Lee Health	Lee Memorial Hospital	HealthPark Medical Center	Cape Coral Hospital	Gulf Coast Medical Center
<b>Cost of Charity Care</b>	<b>\$69,986,119</b>	<b>\$27,899,849</b>	<b>\$11,869,379</b>	<b>\$14,462,705</b>	<b>\$15,754,186</b>
<b>Cost of Unpaid Medicaid</b>	<b>\$100,170,988</b>	<b>\$24,930,361</b>	<b>\$46,217,495</b>	<b>\$13,338,573</b>	<b>\$15,684,559</b>
<b>Cost of Unpaid Medicare</b>	<b>\$291,476,699</b>	<b>\$67,955,555</b>	<b>\$74,794,132</b>	<b>\$61,249,506</b>	<b>\$87,477,505</b>
<b>Total Value of Charity Care, Medicaid, Medicare</b>	<b>\$461,633,806</b>	<b>\$120,785,765</b>	<b>\$132,881,0065</b>	<b>\$89,050,785</b>	<b>\$118,916,251</b>
<b>Cost of Providing Community Benefit and Outreach</b>	<b>\$70,049,929</b>	<b>\$19,383,225</b>	<b>\$16,888,901</b>	<b>\$16,888,901</b>	<b>\$16,888,901</b>
<b>Total Charity Care, Government-Sponsored Programs and Other Community Benefits</b>	<b>\$531,683,735</b>	<b>\$140,168,990</b>	<b>\$149,769,907</b>	<b>\$105,939,686</b>	<b>\$135,805,152</b>
<b>Less the Benefit of Taxes</b>	<b>\$76,931,621</b>	<b>\$19,273,267</b>	<b>\$20,304,558</b>	<b>\$17,927,909</b>	<b>\$19,425,886</b>
<b>Net Value of Community Benefit</b>	<b>\$454,752,114</b>	<b>\$120,895,722</b>	<b>\$129,465,349</b>	<b>\$88,011,777</b>	<b>\$116,379,266</b>

### Cost of Charity Care

Charity care is free or discounted health services provided to patients who cannot afford to pay and who meet the eligibility criteria of Lee Health's financial assistance policy. Financial assistance is reported in terms of costs, not charges.

### Cost of Unpaid Medicaid

Government-sponsored health care community benefit includes unpaid costs of public programs for low-income patients — the shortfall created when Lee Health receives payments that are less than the cost of caring for public program beneficiaries.

### Cost of Unpaid Medicare and other Government Programs

Government-sponsored health care community benefit includes unpaid costs of public programs such as Medicare and for low-income persons and children — the shortfall created when Lee Health receives payments that are less than the cost of caring for public program beneficiaries.

### Less the Benefit of Tax Exempt Status

Lee Health is a not-for-profit public hospital system that does not pay taxes and does not receive taxpayer revenue. This calculation illustrates that Lee Health's total Community Benefit investments are six times greater than the dollar amount of taxes Lee Health would pay if, in theory, it was a tax-paying entity.

### Community Outreach

These activities are carried out to improve community health, extend beyond patient care activities and are subsidized by Lee Health.

- **Clinical Education:** This category includes educational programs for physicians, interns and residents, medical students, nurses and nursing students, pastoral care trainees, and other health professionals when that education is necessary for a degree, certificate, or training that is required by state law, accrediting body or health profession society.

- **Community donations:** This category includes funds and in-kind services donated to community organizations or to the community at large for a community benefit purpose. In-kind services include hours contributed by staff to the community while on Lee Health work time, the cost of meeting space provided to community groups; and the donations of food, equipment, and supplies.

- **Community health promotion and education:** These activities are carried out to improve community health, extend beyond patient care activities, and are subsidized by the health care organization. Specific community health programs and activities include: Community health education; community-based clinical services, such as health services and screenings for underinsured and uninsured patients; health education lectures and workshops by staff to community groups; health promotion and wellness programs, self-help programs, such as smoking cessation and weight loss programs; and health care support services, such as enrollment assistance in public programs.

**Unpaid Cost of Medicaid and Other Means Tested Government Programs: \$391.6M**

**Unpaid Cost of Charity Care: \$69.9M**

**Community Benefit Programs/Services: \$70M**

- community health education
- community-based clinical services
- health care support services
- health professions education
- subsidized health services
- research
- financial and in-kind donations
- community benefit operations

**Community health education through informational programs, publications, and outreach activities in response to community needs: \$32.6M**

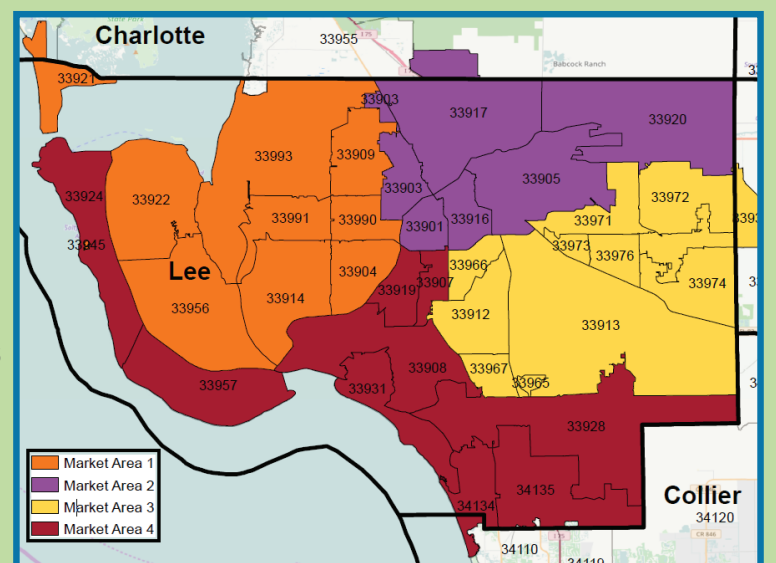
- health education
- community clinical services
- health care support services
- health professions education
- cash and in-kind contributions
- economic development
- community support
- workforce development

**Lee Community Healthcare low income clinics: \$14.4M**

**Community Triage Center: \$345.7K**

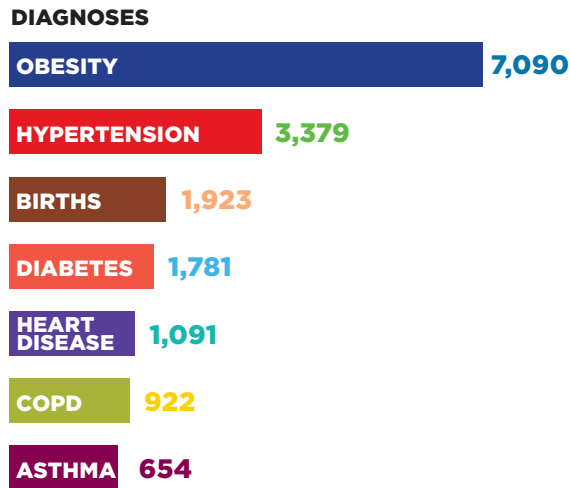
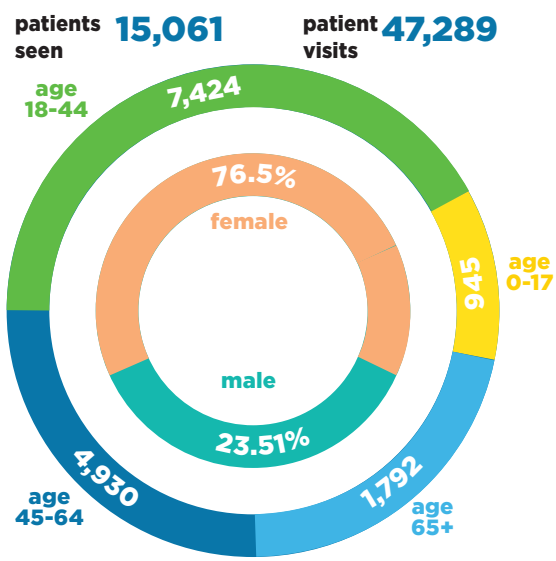
**Residency Program: \$6.2M**

## Lee County



# Lee Community Healthcare

Lee Community Healthcare (LCH) is a federally qualified health center look-alike with four medical offices located in the Dunbar, North Fort Myers, Cape Coral and Lehigh Acres and two women's health offices located in East and South Fort Myers communities. **LCH's 82 physicians, advanced practitioners, midwives, nurses and support staff provide primary medical care to the medically uninsured and economically distressed residents of southwest Florida.** In addition, the LCH patient care teams are committed to providing a medical home to those individuals that have historically used local emergency rooms to meet their primary care needs. From last year, LCH saw **a 15% increase in patients seen, and 30% more pediatric patients seen.**



**\$14.4M** in community benefit



# Outreach Team



**Over 100 Lee Health clinicians and experts** comprise the Outreach Team and actively promote health in the community by addressing documented health needs, improving access, and providing education.

## Community Outreach Service Lines

- Balance
- Behavioral Health
- Blood Centers
- Cape Coral Hospital Practice Council
- COPD/Asthma
- Dementia Care and Cure Initiative
- Golisano Children's Hospital
- Healthy Life Centers
- KidCare
- Lee Community Connect
- Lee Community Healthcare
- Lee Health Solutions
- Military Support Program
- Parish Nurses
- Professional Nurse Advancement Program
- Regional Cancer Center
- Shipley Cardiothoracic Center
- Sleep Lab
- Stroke
- Translators
- Trauma and Injury Prevention

# Behavioral Health

## Kids' Minds Matter

Approximately **46,000** children in southwest Florida will suffer from severe mental illness at some point in their lifetime, and **1 in 7** will be affected as early as age 2.

The critical shortage of pediatric mental and behavioral health providers compounds the issue.

Kids' Minds Matter is dedicated to fostering partnerships that support existing services, identifying gaps in the continuum of care, and innovating new treatments to meet the pediatric mental and behavioral healthcare needs in southwest Florida.



## Dementia Care and Cure Initiative

Lee County has the **6th highest prevalence** of probable Alzheimer's disease throughout the state of Florida, with just over **3%** of Lee County residents diagnosed with probable Alzheimer's disease.

The mission of DCCI is to increase awareness of dementia and of services available, provide assistance to dementia-caring communities, and to continue to advocate for care and cure programs by providing dementia sensitivity training to organizations, businesses, agencies, and community members.

Lee Health is actively involved with the Dementia Care and Cure Initiative (DCCI) in partnership with the Department of Elder Affairs and other local organizations. The Lee County DCCI Task Force is Chaired by Lee Memory Care and has the support of numerous Lee Health team members including Community Affairs, Parish Nursing, and a Lee Health Board member.



## Lee Behavioral Center

Leading with compassion, mental health experts at the Lee Behavioral Center help identify the cause of anxiety, depression, or mood disorders while providing open-minded treatment that controls symptoms and improves quality of life.



# Child Advocacy Program

Golisano Children's Hospital of Southwest Florida provides comprehensive Child Advocacy services. Trained advocates teach proper and effective safety as well as promote mental health awareness, positive parenting, and other initiatives to keep southwest Florida children happy and secure.

## List of services:

- Safe Sitter Classes
- Pediatric CPR, AED, & First Aid Classes
- Infant Care & Car Seat Safety Class
- Car Seat Inspections
- Partners in Parenting Classes
- Water Safety Presentations
- Mental Health First Aid
- Suicide Prevention Youth Presentations
- Helmet Fittings & Helmet Donations
- 4th Trimester Classes
- Kids Minds Matter



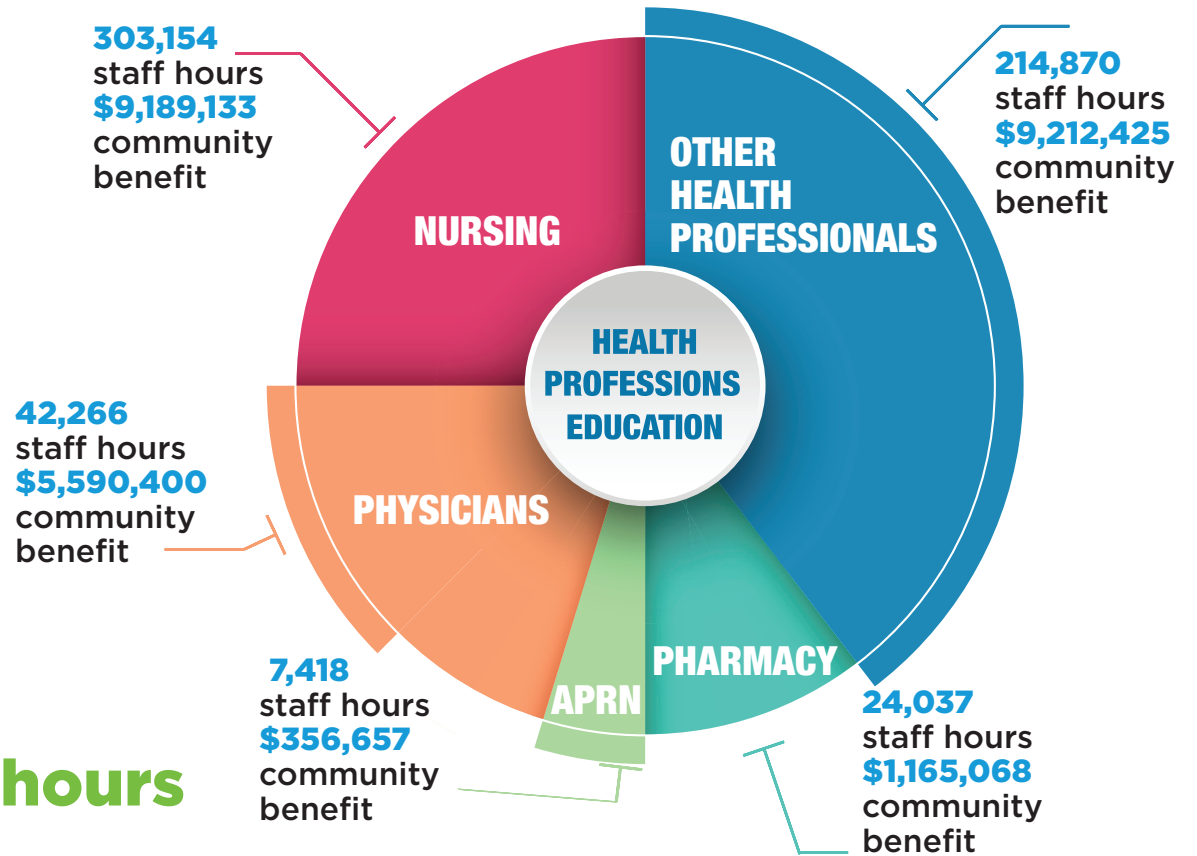
• **5,883.5** staff hours  
 • **\$155,519** community benefit  
 • **106,341** persons served



# Health Professions Education

Lee Health is committed to training future health professionals and preparing them to provide exceptional care to our community and beyond. Partnerships with regional colleges and universities feed Lee Health's healthcare training programs with our future **nurses, APRNs, pharmacists, physicians, social workers, radiologists, lab scientists, and more,** generating over **\$25.5 million** in benefit to the community.

**Total: 591,745.5 staff hours**  
**\$25,513,683 community benefit**



# Family Medicine Residency Program

*A Partnership with Florida State University College of Medicine*

The Family Medicine Residency Program is sponsored by Florida State University (FSU) College of Medicine in partnership with Lee Health in Fort Myers, Florida. Lee Health is a designated site for primary care resident physician rotations, where residents will develop as teachers and ambassadors of family medicine.

Since last year, the Family Medicine Residency Program increased community benefit by over **158%**, from **\$2.4M to \$6.2M**



THE FLORIDA STATE UNIVERSITY  
COLLEGE OF MEDICINE