

## AGENDA

### **QUALITY, SAFETY & PATIENT EXPERIENCE (QSPE) COMMITTEE MEETING AUGUST 4, 2023 AT 8:00 A.M.**

**Location: 13685 Doctors Way, Suite 190  
Fort Myers, FL, 33912 Board Office or WebEx**

- I. **Welcome** (*Kathy Bridge-Liles, RN, Board Member, Committee Chair*)
- II. **Public Input Statement** (*Kathy Bridge-Liles, RN, Board Member, Committee Chair*)
- III. **Committee Minutes of June 2, 2023**  
(Approve)
- IV. **Performance Oversight** (*Iahn Gonsenhauser, MD*)
- V. **FY23 System Strategic Scorecard Update** (*Iahn Gonsenhauser, MD*)
- VI. **CCH Medical Staff Report** (*Keri Mason, DO*)
- VII. **EQSC (Executive Quality & Safety Council) Updates** (*Stephanie Stovall, MD*)
- VIII. **Patient Experience (Darcy Allen)**
- IX. **Workplace Violence (Gloria Graham)**
- X. **Progress and Plans to National Leader** (*Marcelo Zottolo*)
- XI. **Celebrations** (*Iahn Gonsenhauser, MD*)
- XII. **Committee Members Report/Meeting Evaluation** (*Committee Members*)
- XIII. **Adjourn** (*Kathy Bridge-Liles, RN, Board Member, Committee Chair*)

**Date of Next Meeting: Friday, October 13, 2023 at 8:00 AM**

**Location: Gulf Coast Medical Center, Boardroom, 13685 Doctors Way, Suite 190  
Fort Myers, FL 33912**